

Dear Foreign Tourists,

Japan National Tourism Organization (JNTO) operates a visitor hotline 24 hours a day, 365 days a year.

Call for tourist information or assistance in the case of accidents and emergencies.

Support is available in English, Chinese, Korean and Japanese.



JNTO Japan National Tourism Organization

Japan Visitor Hotline
旅客咨询热线 일본 방문자 핫라인

24hrs
365days **050-3816-2787**



“Japan Official Travel App” is the official smartphone app provided by JNTO, delivering up-to-date information about traveling in Japan for a safe and comfortable journey.



“Japan Safe Travel” is managed by JNTO, providing foreign visitors safety tips and latest information in case of natural disasters.

050-3816-2787

Japan Visitor Hotline 旅客咨询热线 일본 방문자 핫라인
From Overseas +81-50-3816-2787

24hrs/365days Call us when you need a support in English.

24小时/365天 如果您需要中文服务, 欢迎致电。

24시간/365일 한국어로 서포트가 필요한 경우 전화 주십시오.